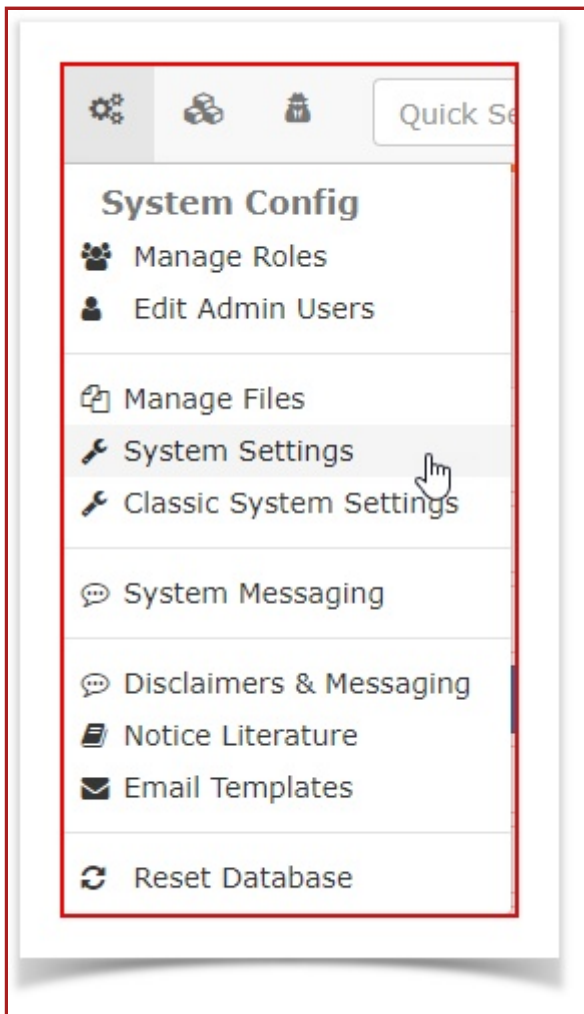


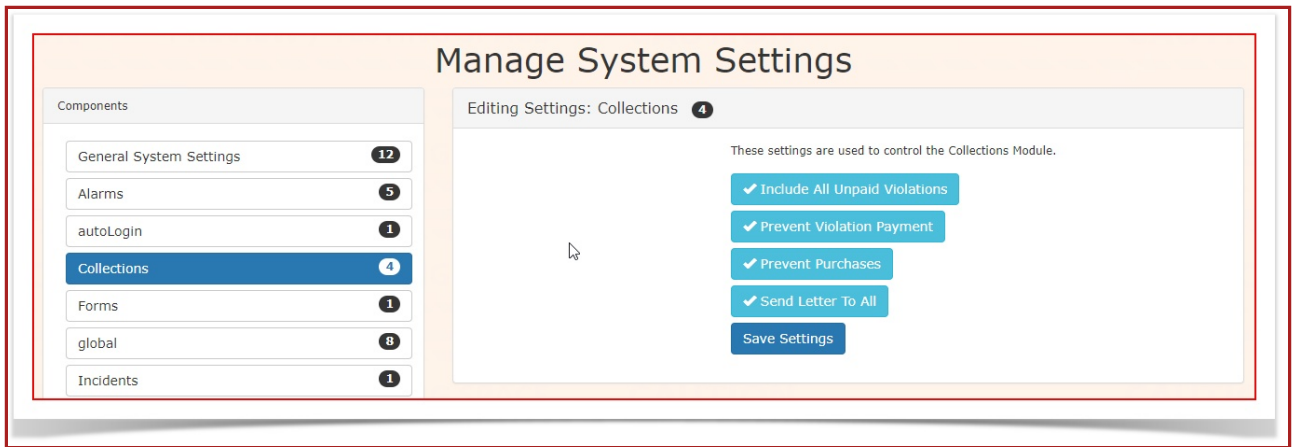
OperationsCommander - <https://opscom.wiki>

Restricting Payment of Violations in Court Requested Conviction (CRC) Status

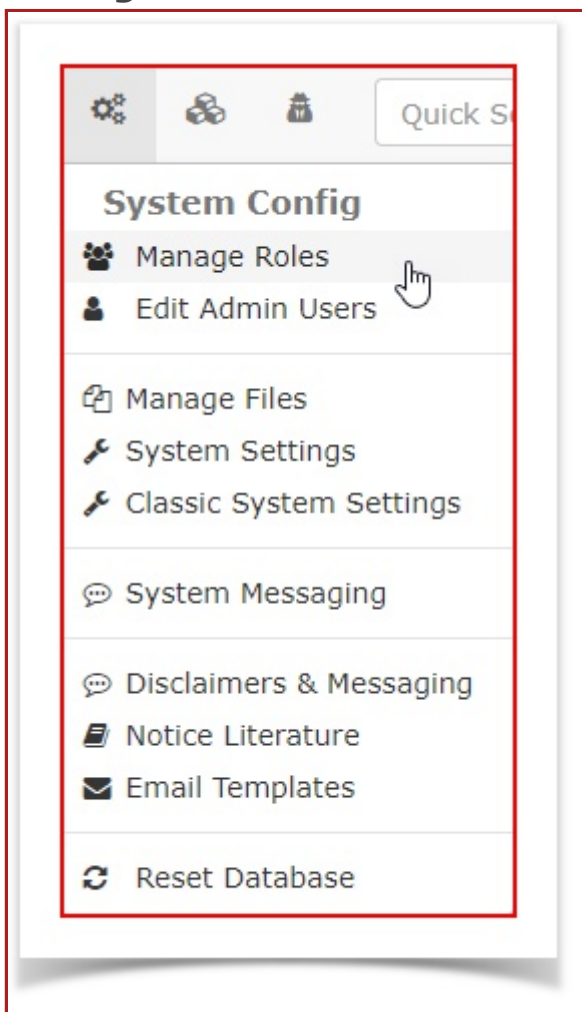
1. Click **System Configuration, System Settings** to ensure the settings that pertain to **Collections** are set to disallow payments while violations are under the CRC status.



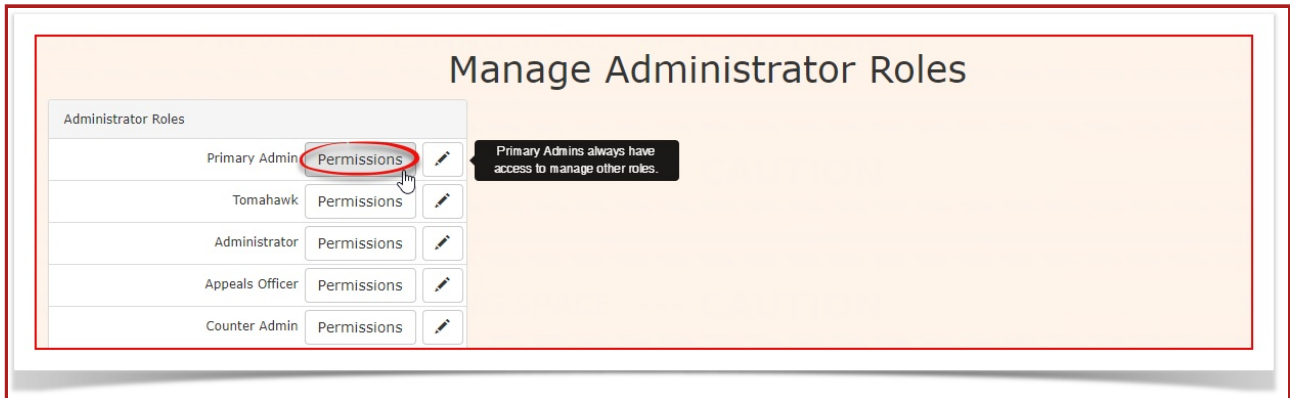
2. Ensure that the following settings are enabled and save the settings:
 - **Prevent Violation Payment**
 - **Prevent Purchases**



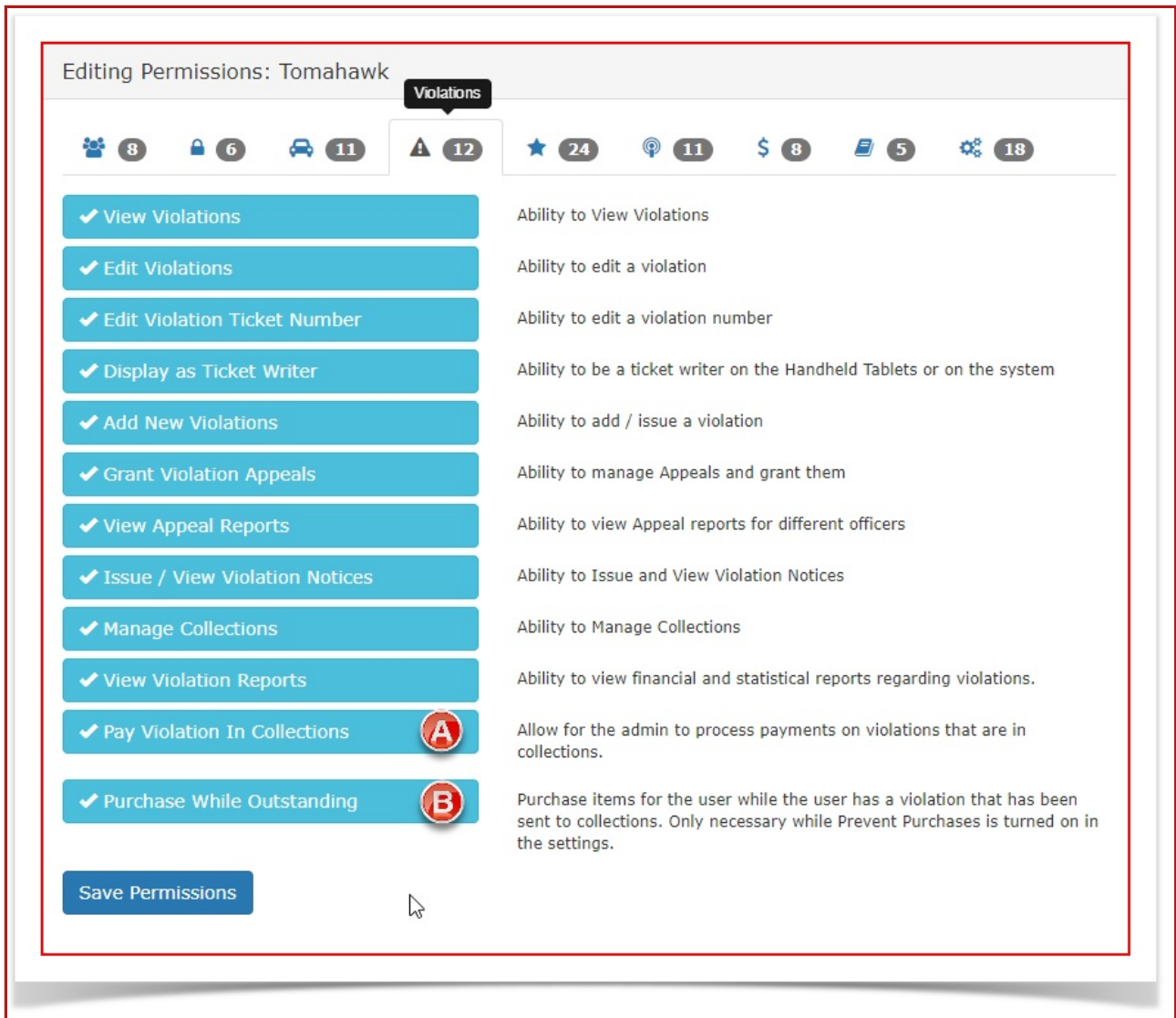
3. There are two permissions that deal with the treatment of payments for **CRC** items. To setup these permissions, click **System Configuration, Manage Roles.**



4. Select the role you wish to add these abilities to. In this example we will add them to **Primary Admin**. Click on Permissions to access the settings.



5. Under the violations Tab ensure that these two settings are enabled:
- (A) **Pay Violations In Collections**. (Allows the Admin to process payments on violations that are in collections.)
 - (B) **Purchase While Outstanding** (Allows the Admin to purchase items for the user while the user has a violation that has been sent to collections. This is only necessary while **Prevent Purchases** is turned on in the settings.)



6. The following two screens show how this functionality appears to the End User and the Admin:

This is what the **User** will see if they have violations with the 'Sent to CRC' status. Note the notices indicating the violation has been **Sent to Collections**.


Home Vehicles Permits Appeals Lockers Forms **Payments** English Steph Jamieson

Payments

Violations			
Issued	Due	Ticket	Amount
<input checked="" type="checkbox"/> 2018-02-21	2018-03-13	TT-10001	\$50.00
Violations - Total Owing			\$50.00

Subtotal	\$50.00
Taxes	\$0.00
Total Owing	\$50.00

[Continue to Checkout](#)



**OPERATIONS
COMMANDER**
Parking & Security Management

Tomahawk DEMO University
92 Bridge St., Carleton Place, ON
K7C 2V3
+1.855.410.4141
info@ops-com.com

The complete parking and security management solution that links parking, violation and incident management collectively.

OperationsCommander (OPS-COM) will **AMPLIFY**, **AUTOMATE** and **ANALYZE** your parking and security needs.

Here is what the **Admin** sees if they have the permission to pay these violations while in collection status. Note the notices indicating the violation has been **Sent to Collections**.

Here's the **Admin** view with the permission to pay these violations while in collection status **enabled**. Note the fact that the violation is still shown as **Sent to Collections** yet is still payable by the Admin.

Profile ▾ Lockers Vehicles Parking Payments History ▾ Incident History Jamieson, Steph (sjamieson)

Payments Due

Locker Payments
No pending locker payments.

Invoice Payments
No pending invoices.

Parking Permit Payments
No pending permit payments.

Temp. Permit Payments
No pending permit payments.

Access Card Payments
No pending access card payments.

Deposits
No pending deposit payments.

Violation Payments

Issued	Ticket #	Value	Notes
<input checked="" type="checkbox"/> Feb. 21, 2018		TT-10001 50.00	Past appeal date <i>Overdue</i>
Violations Total:		\$50.00	

Policy Violation Payments
No pending violation payments.

Adjustments
No pending adjustment records.

[Proceed to Payment](#)

In addition, if the **User** tried to pay the violation through OPSCOM Quick Pay/Guest Payments they would see the same message disallowing the payment of the violation.



English ▾ [Login](#)

Payments

Violations			
Issued	Due	Ticket	Amount
2018-02-21	2018-03-13	TT-10001	\$50.00
Violations - Total Owing			\$50.00

Total Owing **\$50.00**

Select Payment Type

HP: PayPal ▾

Email Address

demo@tomahawk.ca

[Cancel Payment](#)

[Submit Payment](#)

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Revision #4

Created 8 May 2024 09:10:11

Updated 18 June 2025 15:18:58