

# The Differences Between Alerts, Plate, Vehicle Alarms and DNTT

This article outlines the differences between **Alerts, Plate and Vehicle Alarms**, and **Do Not Ticket or Tow (DNTT)** statuses in OPS-COM.

These features enable administrators to flag specific vehicles for enforcement personnel to identify during patrols or scanning activities.

## Setup and Configuration

### DNTT (Do Not Ticket or Tow)

The **DNTT** feature allows you to schedule exemptions and restrict them to specific locations.

1. Navigate to the relevant **Vehicle Profile** in the administration portal.
2. Locate the **DNTT** configuration section.
3. Enter the **Start Date** and **End Date** to define the validity period of the exemption.
4. Specify the applicable **Location** if the exemption is site-specific.
5. Click the **Save** button to apply the status.

### Alerts and Alarms

**Alerts and Alarms** are general flags that are not limited by schedule or location.

1. Navigate to the relevant **Vehicle Profile**.
2. Locate the **Alerts/Alarms** configuration section.

3. Enter the necessary details or select the appropriate alarm type from the menu.
4. Click the **Save** button to activate the flag.

Unlike **DNTT** statuses, standard **Alerts** and **Alarms** remain active until they are manually removed by an administrator.

## Using this Feature

Administrators and enforcement personnel interact with these features primarily through scanning devices.

### Visual Cues and Status Indicators

- **DNTT Status:** When a vehicle with an active **DNTT** status is scanned, a **Red Exclamation Mark** icon appears on the handheld device. No audible alarm will sound.
- **Alerts and Alarms:** When a vehicle with an active **Alert** or **Alarm** is scanned by a handheld device or detected by an LPR camera, the system triggers an immediate notification.

### Available Actions

- **Dispatch Logs:** Once an **Alert** or **Alarm** is triggered, it can be converted into a **Dispatch Log**. This allows your security team to track, investigate, and document the resolution of the alert.

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## Best Practices and Considerations

- **Define Clear Business Rules:** Organizations should establish clear policies regarding who has the authority to apply a **DNTT** status and

the circumstances under which it is granted (e.g., medical exemptions, maintenance vehicles).

- **Maintain Accurate Records:** Regularly review active **Alerts** and **Alarms** to ensure that outdated flags are removed, preventing unnecessary notifications during enforcement activities.
- **Utilize Dispatch Logs:** Always convert triggered **Alerts** into **Dispatch Logs** to maintain an audit trail of how security personnel responded to the notification.

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