View Cameras

> The View Cameras feature allows administrators to access integrated security camera feeds directly from the OperationsCommander (OPSCOM) portal. Its primary purpose is to help security personnel and dispatchers monitor live activity and gather visual context for incident management. This article is intended for OPSCOM administrators.

Setup and Configuration

Accessing the camera feeds requires your organization to have an active, configured security camera integration within the OPSCOM system.

Additionally, administrators must have the appropriate incident and camera viewing permissions assigned to their user role to see the menu option. No additional user-side configuration is required once the system integration is complete.

Using this Feature

Administrators can launch the external camera viewer directly from the primary navigation menu.

1. Hover over the **Incidents** icon and click **View Cameras**.
2. Click the **Launch Cameras** button on the center of the page.
3. View and manage the camera feeds in the new browser window that opens.

Available Action and Button

- **Launch Cameras:** Click this button to initiate the connection to your organization's camera integration. It forces the camera interface to open in a completely separate window, allowing you to keep your main OPSCOM dashboard active.

> If you click the **Launch Cameras** button and the new window fails to load the video feeds, verify that your active session with your external camera provider has not timed out or require a separate login.

Best Practices and Considerations

- **Configure your browser settings: Ensure your web browser is configured to allow pop-ups from the OPSCOM portal.** Because the camera viewer launches in a new window, strict pop-up blockers may prevent the feeds from opening when you click the button.
- **Optimize your dispatch workspace: If you are actively monitoring cameras while managing dispatch logs or filling out incident reports, consider using a dual-monitor setup.** This allows you to keep the live camera feeds visible on one screen while interacting with the OPSCOM platform on the other.

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